Privacy notice

GLST s.r.o. — processing of personal data under Regulation (EU) 2016/679 (GDPR)

1. Who processes your data

The controller is GLST s.r.o., Okružná 999/3, 071 01 Michalovce, Slovak Republic, Company ID: 55814433, VAT ID: SK2122100904, e-mail: dispo@glst.eu, phone: +421 952 125 446.

We have not appointed a Data Protection Officer, as we are not required to. For any data protection matter, contact us at dispo@glst.eu.

2. What we process and why

Enquiries and quotations

2.1 Scope: name, e-mail, phone number, subject and content of your message, and any shipment details you choose to provide.

2.2 Purpose: answering your enquiry, preparing a quotation and negotiating a contract.

2.3 Legal basis: Art. 6(1)(b) GDPR — steps taken at your request prior to entering into a contract.

Shipment tracking

2.4 Scope: CMR or order number and the contact detail we reply to.

2.5 Purpose: determining the current status of the shipment and informing you of the expected delivery time.

2.6 Legal basis: Art. 6(1)(b) GDPR — performance of a contract.

Performance of transport and forwarding contracts

2.7 Scope: identification and contact details of the customer, consignor and consignee, data from transport documents (CMR), invoicing data.

2.8 Purpose: carrying out the transport, customs clearance, invoicing and claims.

2.9 Legal basis: Art. 6(1)(b) GDPR (contract), Art. 6(1)(c) GDPR (legal obligations in accounting and transport) and Art. 6(1)(f) GDPR (legitimate interest in establishing and defending legal claims).

3. Cookies

This website uses strictly necessary technical cookies only: the session cookie (PHPSESSID) required for the site and its forms to work, and a simple theme visit counter. We do not use Google Analytics, advertising pixels or any other behavioural tracking.

Because these are strictly necessary cookies, they do not require your consent and the site therefore shows no consent banner. You can delete or block cookies in your browser at any time; the site may then not work correctly.

4. Who we share data with

4.1 Contracted carriers and subcontractors performing the specific transport.

4.2 Customs and public authorities where required by law.

4.3 Our accounting provider and our web hosting provider, acting as processors.

We do not transfer personal data outside the European Economic Area, and we do not use it for automated decision-making or profiling.

5. How long we keep data

5.1 Enquiries that did not lead to a contract: one year from the last communication.

5.2 Contract and invoicing records: 10 years, as required by Section 35 of Act No. 431/2002 Coll. on accounting.

5.3 Transport and customs documents: for the period set by the applicable rules, as a rule 10 years.

6. Your rights

You have the right of access to your data, to rectification, to erasure, to restriction of processing, to data portability, and to object to processing carried out on the basis of legitimate interest. Send your request to dispo@glst.eu; we will respond within one month at the latest.

If you believe we are processing your data in breach of the GDPR, you may lodge a complaint with the supervisory authority: Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27, statny.dozor@pdp.gov.sk.

7. Changes to this notice

We may update this notice if our practices or the law change. The current version is always available at glst.eu under Documents.

Effective from 20 August 2026. The Slovak version prevails in case of any discrepancy.